

# Vista Managed Services



The managed service solution trusted by cinemas globally. Focus on your core business with peace of mind, knowing Vista is looking after all the complexities of hosting and maintaining your Vista software, including security, configuration, optimisation, upgrades and backups.

## Fast-track innovation

Create unforgettable experiences for your guests by accelerating the adoption of the latest technology. Managed upgrades enable you to enjoy the most recent Vista software capabilities without the heavy lifting needed to transition to a new version. Your lab environment allows you to safely test new products and software versions until you are comfortable going live.

## Guaranteed business agility

In tune with the exhibition industry, we proactively scale up your capacity for peak moments like pre-sales or opening weekends. With a packed film release schedule in the upcoming years, it's time to prepare for the waves of moviegoers keen to watch long-awaited titles.

## Best in class moviegoer experience

With high availability, uptime, and security taken care of, you can rest assured that you will not experience an interruption of service. Our constant refinements, 24/7 monitoring and reliable technical support ensure that you can keep the lights on for all sales channels.

## Bank-level security

Reach security standards otherwise unobtainable on-premise. Safely operate the cinema, assured that your centrally-managed applications and infrastructure are scanned continuously for vulnerabilities and stored in highly secure locations. We reduce the risk of breaches by regularly strengthening the network and servers' security and patching operating systems.

## Designed for you

Encompassing a variety of services, Vista Managed Services helps you understand what moving from on-premise means for your cinema software, and can migrate, host, and maintain your Vista suite in the new environment.

Leverage our experience of working with the largest exhibitors to design a cloud-hosted environment for your current and future needs. You decide what you move to the cloud: economy of scale with both Vista central modules and cinema sites in the cloud or a hybrid environment where some modules are centrally deployed while others are still on-site.

## Let us help you find the right solution for your cinema:

- **Professional consultancy** – get expert advice from your cinema software makers on overcoming the complexities of migrating on-prem Vista software.
- **Vista Managed Services (VMS)** – get the stress-free approach with full hosting in a single-tenant Azure environment, economy of scale deploying central and cinema sites, and technical operational management for cloud-deployed Vista software.

### Vista Managed Services includes:

- Hosting for Vista suite
- Production environment
- User Acceptance Testing environment
- Network configuration
- Ongoing environmental configuration of the Vista software
- Efficient, highly available services
- SQL Server and Windows Server licensing
- Database maintenance, backup, and optimisation
- Critical operating system & SQL Server security patching
- Endpoint vulnerability monitoring
- Security information and event management coverage of the cloud environment
- One managed upgrade/ year for both environments
- Operating System and SQL Server patching
- 24/7 Application and server monitoring with proactive issue resolution

During the initial setup, we will migrate and upgrade your existing environment to the latest Vista supported version. Depending on your IT team's size, local regulations, and business goals, you may need additional services like disaster recovery, cybersecurity, or more environments.

**Reach out to your Account Manager for a complete overview of the cloud services that we provide.**

#### About Vista Entertainment Solutions

Vista Entertainment Solutions Ltd ('Vista Cinema') is the world leader in cinema management software solutions. With more than 20 integrated and scalable modules that respond with precision to the needs of exhibitors and moviegoers worldwide, Vista Cinema empowers a world of cinemas.